

REPORT ON GUARDIAN'S FEEDBACK

Programme Name : Master in Journalism & Mass Communication(MAJMC)

Department Name : Hindi

The University department of Hindi(MAJMC Course) sought feedback responses from parents' on the basis of prescribed feedback forms. The following is the brief report on the feedback received.

A. Description of the Analysis :

The department received total 24 filled feedback forms (Session 2018-20) from guardians. All guardians are highly satisfied or satisfied with regular classes and standard of teaching except 2 guardians. All are satisfied or highly satisfied on all parameters. Not a single one has complained about ragging. On the whole the feedback is satisfactory.

B. Description of shortcomings :

Two (2) guardians were dissatisfied on point under 5 (declaration of examination result on time) and one on point under 10 (the contribution of the university in the overall development of the student).

C. Recommendations :

We will try to ascertain the reasons for dissatisfaction by getting further feedback, and take appropriate remedial steps.

D. Action to be taken :

As mentioned above.

Date :

Place :

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07/02/19

Head

Department of Hindi
Patna University, Patna

Director

Master in Journalism & M.C
Hindi Deptt. Patna University

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07/02/19